Meet the Surface Duo 2

Two Screens, Limitless Possibilities

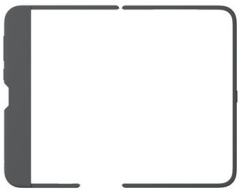
30 Seconds on the Surface Duo 2:

Users can open two screens and discover limitless possibilities for apps, email, meetings, and calls that never leaves their side. Now with lightning-fast 5G, optimized audio in every mode, and new triple-lens camera to capture, edit, and share moments. More than a phone, new dual-screen experiences for Microsoft 365 await, plus Xbox gaming, streaming, and every Android app in the Google Play store.

All accessories mentioned are sold separately.

Upsell Opportunity:

Pair the Surface Duo with these accessories:



Surface Duo Bumper

Surface Earbuds

Surface Pen

What you need to know about about pitching the Surface Duo 2:

- **Do more with two screens:** Customers will discover next-level multitasking that never leaves their side—apps, websites, photos, and Microsoft 365—in a more immersive way. Make the most of two high-resolution touchscreens and light up new reading, gaming, and entertainment experiences.
- **Do it all fast with 5G:** With the new, dynamic triple lens camera always close at hand, instantly capture vibrant, high-quality photos and 4K video across two screens, while viewing, editing, and delivering them across your devices. Close up of Surface Duo 2 Revolutionary Hinge.
- **Ultra-thin, flexible, and designed to inspire:** Incredibly thin, two new high-resolution 5.8" PixelSense™ Fusion Displays open to an expansive 8.3" with a Revolutionary Hinge that adapts to all the ways they get things done, wherever they are.

Key Positioning Tips:

- **Business & Finance:** The Duo 2 keeps business students and faculty going every day, everywhere and it can run all their commonly used applications.

Key Features:

- **Apps work smarter on Surface Duo 2:** Grab that to-do list. Plan for shopping. Drag an appointment over to Outlook email. Drag and drop to move images, text, files, and more between supported apps in a way that's easy, smooth, and fast.
- **Lightning fast 5G to do what's important:** 5G speed connects you to cloud services, entertainment, gaming, and more—wherever you are, in an instant.
- **Instant productivity with the apps you neeed:** Connect, collaborate, and respond in real time with Microsoft 365* productivity apps, together with intelligent cloud services powered by 5G across two screens.
- **Harness the power of 5G gaming:** Users can immerse themselves in epic interactive stories and connect with friends anywhere, with Xbox Game Pass Ultimate and an on-screen controller that's always with them.
- **Stream on one or two screens:** No Wi-Fi necessary. Customers can find their escape in a favorite TV show, sports, or movie streamed in a blink thanks to ultra-fast 5G.
- **Stay in the know, even when it's closed:** Users will get notified of incoming calls and messages, adjust the volume, and plug in to check battery life while charging. See it all on the spine as it lights up with color indicators, icons, and more.

Common Objections and How to Handle Them:

"I have a Surface Duo. Why should I upgrade to the Duo 2?"

Every time Surface launches a newer version of a device, it's done based on what customers are saying they need. The Duo 2 has a major upgrade over the first generation featuring better specs, larger 90Hz displays, and a better camera system.

"What is the battery life like on the Surface Duo 2?"

The Surface Duo 2 works up to 15.5 hours with video playback and up to 28 hours of Talk Time. You won't have to worry about finding an available outlet because this device is built to last all day. If that's not enough for you, the Duo 2 has fast-charging, making it easy to charge quickly between classes.

Surface Duo 2 Specifications

Dimensions	Open: 145.2 mm (H) x 184.5 mm (W) x 5.50mm (T) Closed: 145.2 mm (H) x 92.1 mm (W) x 11.0 mm (T at hinge)
Display	Dual PixelSense™ Fusion Displays open: 8.3" AMOLED, 2688x1892 Single PixelSense™ Screen: 5.8" AMOLED 1344x1892 (13:9), 401 PPI Display Material: Corning® Gorilla® Glass Victus™ HDR, Wide color 100% SRGB, DCI-P3, Dual displays with 90Hz adaptive refresh rate, 800 nits max brightness
Battery Capacity	4449mAh (typical) dual battery 4340mAh (minimum) dual battery
Camera & Video Recording	Dynamic triple lens rear-facing camera: Wide: 12MP, f/1.7 aperture, 27 mm, 1.4µm, dual pixel PDAF and OIS Telephoto: 12MP, f/2.4 aperture, 51 mm, 1.0µm, PDAF, OIS and 2X optical zoom Ultra-Wide: 16MP, f/2.2 aperture, 13 mm, 1.0µm, 110o diagonal field of view with distortion correction Front-facing Camera: 12MP, f/2.0, 24 mm, 1.0µm Flash: Dual LED - dual color flash Photos: Auto mode with low-light & HDR multi-frame photo capture and dynamic range scene detection Dedicated night photography mode Smooth Zoom between all 3 Rear Facing Camera combined with digital super zoom up to 10x Portrait mode with adjustable depth control. Portrait mode supported for wide and tele camera. Machine learning used for portrait mode Panorama mode with wide dynamic range Capture short video during photo capture with long press Capture photos during video recording Video recording: HDR Video 4K video recording at 30 fps and 60 fps 1080p video recording at 30 fps and 60 fps Slow motion video at 120 or 240fps HEVC and H.264 video recording formats
Network & Connectivity	Wi-Fi 6 802.11ax (2.4/5GHz) Bluetooth: Bluetooth® 5.1 NFC for payments and provisioning 5G-NR NSA (mmWave): Release 15 DL 64 QAM up to 6 Gbps, 8xDL CA (800MHz), 2x2 MIMO 5G-NR NSA (mmWave): Release 15 UL 64 QAM, 2xUL CA (200MHz), 2x2 MIMO 5G-NR NSA (mmWave) Bands: n257, n260, n261 5G-NR NSA (Sub-6): Release 15 DL 256 QAM up to 3.2 Gbps, 2xDL CA (TDD+TDD), 4x4 MIMO 5G-NR NSA (Sub-6): Release 15 UL 256 QAM 5G-NR NSA (Sub-6) Bands: n1, n2, n3, n5, n7, n20, n25, n28, n38, n41, n66, n71, n77, n78, n79 Gigabit LTE - A Pro Release 15 with 4x4 MIMO and LAA LTE DL Cat 20, 256 QAM up to 2Gbps, 5xDL CA LTE UL Cat 13, 64 QAM Contiguous 2X ULCA LTE Bands: 1, 2, 3, 4, 5, 7, 8, 12, 13, 14, 19, 20, 25, 26, 28, 29, 30, 38, 39, 40, 41, 42, 46, 48, 66, 71 WCDMA: 1,2,5,8 GSM/GPRS: GSM-850, E-GSM-900, DCS-1800, PCS-1900 Location: GPS, Galileo, GLONASS, BeiDou, QZSS
Processor	Qualcomm® Snapdragon™ 888 5G Mobile Platform

Surface Duo 2 Specifications

Storage & Memory	128GB, 256GB, 512GB 8GB DRAM LPDDR5 memory		
Software	Microsoft built-in applications: Intune Company Portal LinkedIn Microsoft Authenticator Microsoft Bing Search Microsoft Edge Microsoft Lens - PDF Scanner	Microsoft Office: Word, Excel, PowerPoint & More Microsoft OneDrive Microsoft OneNote Microsoft Outlook Microsoft Start Microsoft Teams	Microsoft To Do Surface Tips Xbox Game Pass Operating System: Android 11
Video Playback	Video Playback Formats: MKV, MOV, MP4, H.265(HEVC), AVI, WMV, TS, 3GP, FLV, 3G2, AVI, FLV, TS/M2TS, MKV, WEBM, 3GP/MPEG-4,HEIC/HEIF,ASF/WMV, MOV Wireless: Chromecast and Miracast support Wired: DisplayPort over USB-C®. Supports video out when connecting via HDMI Adapter. 4K video out over USB-C® when connecting via DisplayPort cable or HDMI Adaptor to external monitor. *Wireless dependent on the TV/monitor support		
Security & Authentication	Biometric lock type: Fingerprint reader with enterprise grade security Lock type: Swipe, PIN, password Security applications pre-loaded on device: Microsoft Authenticator		
What's in the box	Surface Duo 2 (Color: Glacier or Obsidian) Surface Duo 2 USB-C® Cable Quick Start Guide Warranty and Compliance Guide SIM Ejector tool		
Sensors	Dual Accelerometer Dual Gyroscope Dual Magnetometer Dual Ambient Light Sensor Dual Proximity Sensor Hall Sensor Fingerprint Sensor		
Battery Life	Up to 15.5 hours of Local Video Playback Up to 28 hours of Talk Time		
Battery Charging	Fast Charging available using the Microsoft Surface 23W USB-C® Power Supply		
Video Conferencing	Microsoft Teams and Skype video conferencing up to 1080p at 30fps		
SIM	One eSIM and one Nano SIM		
Connections	USB-C® 3.2 Gen 2 Unlocked for all carriers		

Surface Duo 2 Specifications

Audio	Stereo speaker, Dual Mic AI-based noise suppression and acoustic echo cancellation optimized for productive use in all postures Best-in-class Full Duplex communication for voice calls in hands free mode, receiver and LRA Audio formats supported: 3GP, MP3, MP4, MKV, WAV, OGG, M4A, AAC, TS, AMR, FLAC, MID, MIDI, RTTL, RTX, OTA, IMY Qualcomm® aptX™ Classic, HD and TWS Hearing aid compatibility: M4/T3 Wake on Voice using Google Assistant
Exterior	Exterior Material: Corning® Gorilla® Glass Color: Glacier, Obsidian
Pen & Inking	Supports all in-market generations of Surface Slim Pen, Surface Pen, and Surface Hub 2 Pen Simultaneous Pen and touch are supported
Warranty	1-year limited hardware warranty
Weight	284g
Product safety	Device contains magnets, which may damage objects such as credit cards, passbooks, access cards, boarding passes, or parking passes. Please keep a safe distance between your device and objects that are affected by magnets. Please review https://support.microsoft.com/en-us/help/4558037/product-safety-warnings-and-instructions for important safety information about your device.