

Dell Warranty and Ownership Transfer



Thank you for your recent Dell computer purchase. To transfer the Dell warranty to your name, please register your new computer following these simple steps.

1. Click or type this link into any web browser:
<https://www.dell.com/support/assets-transfer/us/en/19#/Identify>
2. You'll then be taken to the screen below and prompted to enter in your Service Tag. This is located on the back or bottom of your device and will appear as a combination of 7 numbers and letters. After this is entered, press continue.

Warranty and Ownership Transfer

Identify product Previous owner details New owner details Review Confirmation

Identify product to be transferred

You may request a warranty and/or ownership transfer if you have recently purchased or received a used Dell product, sold or given away your Dell product, are moving/moved to another country and need coverage in that region, or own a product manufactured by a company that Dell has recently acquired. You may also request permanent address changes for your Dell products with a service tag.

Note: Transfers typically take 7-10 business days for domestic transfers and 15 business days for international transfers, so it is best to submit your request as soon as possible.

Here's what you will need

- Service Tag of product to be transferred
- Name and zip code used at time of purchase
- Name and address warranty is being transferred to

Learn more: [Registration Guides](#)

How many products are you transferring?

Single product Up to five products

Enter Service Tag ⓘ

Or

ABCD123 or 1234567890

Enter your 7 number Service Tag, located on the back or bottom of your device.

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3. Next, you will be asked to fill in previous owner details. Please fill in only the fields highlighted below with the information that is entered in these fields. Once these are completed, hit continue, no other fields need to be filled out.

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✓

Identify product Previous owner details New owner details Review Confirmation

Previous owner details

Products you are transferring:: Inspiron 5547(96PTJ22)

First Name

Last Name

Customer ID(optional)

Email(optional)

Street Address(optional)

P.O. boxes will not be accepted. Please provide a physical address.

Country

City(optional)

State/Prov/Cnty(optional)

Zip Code

Phone number(optional)

In the First Name field, enter **Douglas**

In the Las Name field, enter **Stewart**

In the Zip Code field, enter **53718**

No other fields need to be entered; hit continue.

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4. On the next page, select your intended use from the drop-down menu options.

Warranty and Ownership Transfer

Identify product Previous owner details New owner details Review Confirmation

New owner details

Note: Special characters such as (% , ! , - # , @) are not allowed. Please remove any non-alphanumeric characters.
Please tell us how you will use this equipment so we can provide you with the appropriate transfer experience.

Products you are transferring: Inspiron 5547(96PTJ22)

Intended Use

Select Evaluation Unit from the list if you have been sent a product at no cost for demonstration purposes.

Your privacy is important to us.
The information you provide will be used for registering the product and any related services associated with the product. We will not share it with anyone. To learn more about how we use and protect your data, see the [Dell Privacy Statement](#).

5. Once you've selected an option, please fill out the form below with your personal information and hit continue.

Warranty and Ownership Transfer

Identify product Previous owner details New owner details Review Confirmation

New owner details

Note: Special characters such as (% , ! , - # , @) are not allowed. Please remove any non-alphanumeric characters.
Please tell us how you will use this equipment so we can provide you with the appropriate transfer experience.

Products you are transferring: Inspiron 5547(96PTJ22)

Intended Use

Select Evaluation Unit from the list if you have been sent a product at no cost for demonstration purposes.

First Name

Last Name

Email

Customer ID(optional)

Street Address

P.O. boxes will not be accepted. Please provide a physical address.

Country

If the country you're looking for doesn't appear, please read [additional information](#)

City

State/Prov/Cnty

Zip Code

Area code - Phone number

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6. On the next screen, please review all the information. Once you have verified that the information you've entered is correct, review the Terms and Conditions link and check the box to accept. Once this is complete you will be able to click continue.

I have read and agreed to the [Terms and Conditions](#).

Send notification to previous and new owner email address once the request has been processed.

7. You will then receive a confirmation that your transfer request has been submitted. Please allow up to 7-10 business days for processing. Once the request has been reviewed, an email will be sent to the email address that was provided in the form.

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✓	✓	✓	✓	✓
Identify product	Previous owner details	New owner details	Review	Confirmation

✓ Transfer request submitted

Your transfer request has been submitted for these Dell products: Inspiron 5547(96PTJ22). Please allow 7-10 business days for domestic transfers and 15 business days for international transfers. Email notification(If Opted during submission) will be sent to the email addresses provided in the form once the request has been reviewed. **7032ce71-9a8c-459c-943b-05127e4bb6df** If you have any questions regarding the ownership or warranty transfer of this product, please contact [customer support](#).

If your computer has a minor issue and is under warranty, this can be handled by contacting Dell technical support (24/7) at 1-800-624-9896.