Adobe

Adobe Creative Cloud for education deployment

Admin Console onboarding for new administrator

Be sure you can access the Adobe Admin Console as a system or primary administrator: *https://helpx.adobe.com/enterprise/using/accounts.html*.
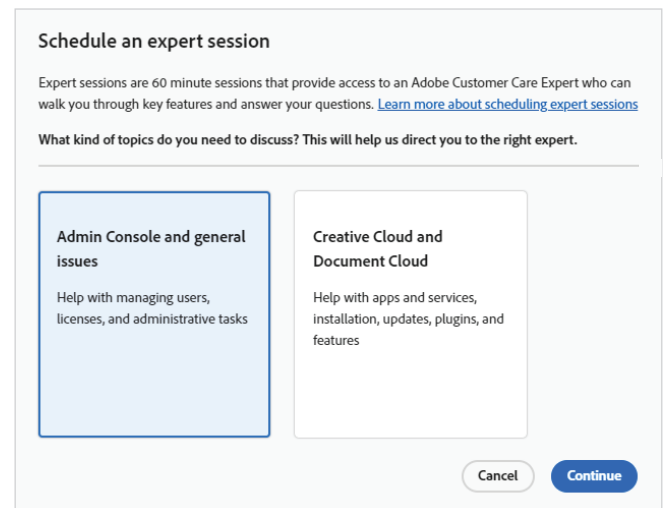
If you cannot access the Admin Console, or you wish to change the primary admin, please email *naresellers@adobe.com* and include the following info:

- VIP#
- Current primary admin name and email address
- New primary admin name and email address
- Reason for change

Request a walk-through of the Admin Console:

- In the Admin console, navigate to the **Support** tab at the top
- Click the **Request Expert Session** button
- Select the **For Administrators** box then click on the blue **Request Expert Session** button
- From the **Session Topic** drop down, select **Admin Console Overview**, then complete the **Propose Session Times** and other fields
- Click the **Submit** button

You will receive a confirmation email that includes a link to join at the time of your requested session. You can also request additional expert sessions on various topics if needed.

Additional documentation and deployment resources:

- Deployment landing page (select the appropriate license type for specific resources)— *https://edu.adobeeventsonline.com/cc/Resources*
- Adobe administration guide—*https://helpx.adobe.com/enterprise/admin-guide.html*