





Deal Registration Program Guidelines

The itopia Deal Registration Program ("Program") is available to all itopia Authorized Resellers ("Resellers") in North America. The purpose of the Program is to protect and reward Resellers for sourcing and closing new itopia sales opportunities.

Benefits of Deal Registration

- Establishes a co-selling relationship between the Reseller and itopia.
- Enhances the profitability of the Reseller.
- Provides a selling advantage to Reseller to win the business.
- Earns 5% protected discount on \$10,000 deals and above.
- Platinum-level partners: Earn 8% protected discount on \$10,000 deals and above.
- Gold-level partners: Earn 4% protected discount on \$10,000 deals and above. Please reach out to your account manager if you have questions on your partnership status.

All qualified Resellers participating in the Program must understand and adhere to the Program Guidelines. The Program terms and conditions outlined in this document are subject to change or modification or termination by itopia at any time.

Program Overview

Resellers can leverage their sales teams to register eligible itopia sales opportunities through the itopia Registration Program. Eligible itopia sales opportunities are defined as deals that are:

- 1. Not currently registered in the itopia Deal Registration system.
- 2. Net new to the itopia sales pipeline.
- 3. Have an incubation period of at least ten business days.

Resellers that register eligible opportunities in accordance with the Program Guidelines are eligible to receive a 5% discount off Reseller unit cost if the deal is closed within ninety (90) days. At each Reseller's discretion, the discount may be extended in whole or in part to the end-customer to help close the deal or can be retained as additional margin. itopia has authorized The Douglas Stewart Company to extend the additional discount to qualifying Resellers (off invoice) when providing quotes and processing orders for approved registered deals.

Opportunity Eligibility Requirements

- Reseller must be an Authorized itopia Premier Partner to qualify for the Program.
- Registered opportunities must identify the specific sales opportunity within the institution or organization, including the department that will deploy the itopia solution and provide the contact information of the decision maker at the institution.
- Opportunities need to consist of the minimum order qty specified on this program. Opportunities must be registered at least ten (10) business days prior to the deal closing.
- The opportunity must be net new to the itopia sales pipeline.
- Deals identified by itopia and extended to Resellers for fulfillment are not eligible for the Program.
- RFQ & RFPs may qualify for Deal Registration if the opportunity was initiated and driven by the Reseller.

Program Administration

- Resellers must register eligible sales opportunities via the <u>itopia Deal Registration Form</u>.
- The Program Administrator will review and respond to deal registration submissions within two (2) business days.
- The Program Administrator will review and approve or deny registration submissions using the following criteria within the eligibility requirements.
- If a deal registration is approved, Reseller will receive a quote within 2 business days that will include the program discount applied to each individual line item from The Douglas Stewart Company.
- Once the Reseller receives a PO from their customer, the next step is to place the order with The Douglas Stewart Company to receive the deal registration discount upon billing.
- Resellers must include the itopia Deal Registration number on their purchase order.